

TERMS OF USE FOR SERVICES

The following terms apply to customers of Oy Herrfors Ab (the Seller) regarding electricity sales:

Purpose of the services

The service provides the customer with the opportunity to create and manage electricity sales agreements, make price hedges to protect against Spot price fluctuations, and manage forecasts and points of consumption related to the agreement. The service includes information about the customer's electricity usage, contracts, and energy prices. The information presented in the service shall not be considered an invitation to enter into an electricity contract, amend an existing one, or take any other actions related to electricity agreements.

Access and authentication

Use of the service requires proper authentication and may require a valid sales contract. The customer is responsible for ensuring that login credentials and passwords remain confidential and are not disclosed to third parties.

Contractual commitments

Actions taken in the service (e.g., price hedges or agreements) are binding and modify the terms of the contract, for example by making it fixed-term. The customer is responsible for all actions carried out through the service.

Accuracy of information

The customer is responsible for keeping their information up to date, particularly details of consumption points and contact information. The Seller is not liable for damages caused by incorrect or outdated information.

Prices

Prices offered in the service reflect a specific point in time. Screenshots or printouts of prices at a given moment, and references to them, will not result in the conclusion, amendment, or cancellation of a contract or price hedge.

Data protection and security

The Seller processes customer data in accordance with the EU General Data Protection Regulation (GDPR).

Personal data may be collected when the customer registers as a user of the service. Such data is processed for purposes related to the service or activity provided on the site, as well as for the development of the Seller's services and statistical purposes. Third parties may be used for data processing, in which case data may be disclosed to them for processing on behalf of the Seller.

Copyrights, trademarks, and other intellectual property rights

The visual design of the service and the material published in it, such as images, texts, software, and sounds, are the property of the Seller or its partners and are protected by trademark rights, copyrights, and/or other intellectual property rights.

The Seller reserves all rights to the material published in the service. Material may be viewed and copied by printing or downloading files to a computer. However, the material may only be used for non-commercial and personal purposes. Copies or parts thereof may not be sold or distributed electronically or as paper copies for commercial purposes, nor modified or incorporated into other material or websites. Press releases may be published in the media provided the source is cited.

Operation and availability of the service

The Seller aims to ensure the continuous operation of the service but is not liable for interruptions, technical issues, or any damages resulting therefrom. The service may be updated or modified without prior notice.

Disclaimer

The Seller is not responsible for decisions made by the customer based on information available through the service, nor for any financial losses that may result from the use of the service.

Amendment of the terms of use

The Seller reserves the right to amend these terms without prior notice.

Acceptance

By using the service, the customer accepts these terms of use and agrees to comply with them in all use of the service.